

ACCESS STATEMENT

GREGORYS GUEST HOUSE YORK

www.gregorysofyork.co.uk

Email: gregorys.york@virgin.net

Tel: 01904 627521

MARTIN & BEVERLY GREGORY



The Shambles in York has been voted Britain's most picturesque Street in the Google Street Awards 2010



Our rooms here at Gregory's

ACCESS STATEMENT

Our Contact Details

Martin & Beverly Gregory

Gregory's Guest House
160 Bishopthorpe Road
York YO23 1LF
Tel: 01904 627521

Email us: @ gregorys.york@virgin.net
Visit our web site and book online: @ www.gregorysofyork.co.uk

We hope our access statement gives Customers the information they need before making their initial booking with us. If any Guests require any further information about what we offer we are only too happy to help. Our online brochure can be found on our website – www.gregorysofyork.co.uk or if you prefer just give us a ring on 01904 627521

We are situated ten – fifteen minute walk into York City Centre along the riverside walk. Free on street parking is available which means Guests can leave their cars here and explore what York has to offer. Or there is a frequent bus service that goes into York City every half and hour and leaves directly opposite us.

Rowntrees Park in York is situated to the rear of the house less than a five-minute walk. It is great for all ages.

The Race Course in York is a five-minute walk from us which means Guests can leave their car and take advantage of the free on street parking here and walk to the races.

Our house is gas central heated with thermostatic valves in Rooms 12&3. Room 4 is heated by two oiled filled radiators. We have also installed low energy light bulbs throughout the house and have a recycling scheme in operation.

We also source locally five ingredients for our breakfasts and have been recognised in The Yorkshire Regional Food Group. We offer special dietary requirements – gluten wheat and dairy free along with options for vegans and vegetarians. Our local butcher provides us with bacon sausage black pudding and free range eggs and the honey is also locally sourced from our beekeeper in Bishopthorpe. We also make our own freshly baked breads white wholemeal also gluten and wheat free these go well with our homemade jams and of course we have picked our own fruit from our local 'pick your own farms'.

We are a non-smoking establishment in line with the new Legislation that came into being on the 1st July 2007. However smoking is only permitted to the exterior of the front door.

We have a fire risk assessment in place which is updated and maintained regularly. Due to our fire risk assessment we no longer permit ironing in the rooms due to it being too much of a fire risk. However Guests are free to use the iron and the ironing board in the kitchen. There are two fire extinguishers located in the building one at the entrance and one on the first floor. There is also a fire blanket in the kitchen and call points located and clear fire signage throughout the building in accordance with fire regulations.

To provide Guests with extra resources whilst staying with us free wifi is now available in all the rooms.

We also have a talking alarm clock and a liquid level indicator for people with a visual impairment. Large print and braille information can be sent to Guests at their request.

Breakfast is served Monday – Sunday 8.30am – 9am. We can offer Guests and earlier breakfast in the dining room or ‘a breakfast to go’. The breakfast to go option was a request from some Guests who preferred to eat their breakfast on the ‘go.’

Check in times can be flexible. If the initial booking time is changed by the Guests all we ask is that we are informed. Check out times are 10am so that we can prepare for the arrival of our next Guests.

Pre Arrival

Once Guests have made a direct booking with us either by our online booking facility located on our website at www.gregorysofyork.co.uk or over the phone we send confirmation either via email or post. The information contains the cost the length of the stay and a link to our website for directions and other information about what we offer. If Guests choose to book through an advertising agency the agent themselves provides confirmation at the time of booking.

Upon Arrival

Guests are greeted at the front door and shown to their room we will of course help with any luggage that needs taking to their rooms.

Guests are given a map and shown the different ways to walk into the City of York either via the River Side Walk or via the main road and the York City Walls.

We will hope to ensure upon arrival any Guests having any special dietary requirements can be catered for. However it does help us if prior notice is given for any special requirements.

Outside The Property

To the right hand side of the front door there are three clear visible signs located on the wall. These are:

Four-star award / Silver award and member of the Welcome to Yorkshire part of the Visit York Team.

The signage for 'Gregory's' is clearly visible from the road and well lit in the evenings.

At the front door there is a doorbell located on the left hand side of the doorframe about half way up.

The Main Entrance And Hallway

At the front door there is one step that leads into the house measuring 3ft wide by 5 inches in height.

The entrance hall and landing areas are all well lit.

Once in the front door there is an inner glass door. There is a tiled (Milton tiling) floor that leads from the front door to the first step leading up to the upper floor and continues towards the dining room and kitchen on the ground floor.

Landing And Staircase Areas

At the end of the hallway there is a banister rail on the right hand side ascending twelve steps.

Once at the top of the stairs room 1 is a double room located at the end of the landing.

From the top of the landing again turning right and up two further steps room 2 is a double room located on the left hand side.

Room 3 is a double/family room located down the corridor from 2.

Room 4 is a twin room (2 single beds) located in the attic conversion and there are 14 steps that lead up to this room. The stairs are slightly narrower than the main staircase. To access this room leave the top of the second landing turning right this leads to directly to room 4.

Bedrooms 1,2,3 & 4

Room 1 (Double room) clearly marked with room number

There are two windows in this room making this room very light both windows have matching voiles and curtains. This room is carpeted. The bedroom and bathroom doors are dark in colour and stand out from the contrast of the wallpaper.

There are also the following:

Free wifi. LCD TV with teletext freeview and DVD player all on a remote control. Hairdryer, flowers, mints, tea and coffee making facilities books leaflets and a room information booklet pictures & mirror.

Wardrobe chest of drawers two bedside cabinets and a chair.

There are also two bedside lights and a ceiling light all with low energy light bulbs.

There is a **double bed** standard 4ft 6 inches in size with hypoallergenic duvets and pillows. Along with mattress and pillow protectors and matching bedding please see our pictures on our website for further information.

The ensuite comprise of the following:

Non-slip flooring

A light pull switch.

A shower pull switch.

Sink toilet and shower (all in white porcelain)

Mirror with lights (light pull attached) and a shaving point attached to the left of the mirror.

An additional mirror without lights.

Towels on a rail, toiletries and a small bin.

Room 2 (Double room) clearly marked with room number

There is one window in this room making this room very light. The window is dressed with voile and curtains. Again this room is carpeted.

The bedroom and bathroom doors are dark colour and stand out from the contrast of the wallpaper.

There is another window going down 2 steps leading to the ensuite door directly on the right hand side. This window has a blind.

There are also the following:

Free wifi. LCD TV with teletext freeview and a DVD Player all on a remote control. Hairdryer, flowers, mints, tea and coffee making facilities books leaflets and a room information booklet pictures and mirror.

Wardrobe chest of drawers two bedside cabinets and a chair.

There are also two bedside lights and a ceiling light all with low energy light bulbs.

There is a **double bed** standard 4ft 6 inches in size with hypoallergenic duvets and pillows. Along with mattress and pillow protectors and matching bedding please see our pictures on our website for further information.

The ensuite comprise of the following:

Non-slip flooring

A light pull switch.

A shower pull switch.

Sink toilet and shower (all in white porcelain)

Mirror with lights (light pull attached) and a shaving point attached to the left of the mirror.

An additional mirror without lights.

Towels on a rail, toiletries and a small bin.

Room 3 (Double/family room) clearly marked with room number

There is a bay window in this room making this room very light. The window is dressed with voiles and curtains. Again this room is carpeted.

The bedroom and bathroom doors are dark coloured and stand out from the contrast of the wallpaper.

There are also the following:

Free wifi. LCD TV with teletext freeview DVD player all on a remote control. Hairdryer, flowers, mints, tea and coffee making facilities books leaflets and a room information booklet pictures and mirror.

Wardrobe chest of drawers two bedside cabinets chair and coffee table This room has **a bed settee** this room can sleep two adults and a child.

There are also two bedside lights and a ceiling light all with low energy light bulbs.

There is **a double bed** standard 4ft 6 inches in size with hypoallergenic duvets and pillows. Along with mattress and pillow protectors and matching bedding please see our pictures on our website for further information.

The en suite comprise of the following:

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Non-slip flooring

A light pull switch.

A shower pull switch.

Sink toilet and shower (all in white porcelain)

Mirror with lights (light pull attached) and a shaving point attached to the left of the mirror.

An additional mirror without lights.

Towels on a rail, toiletries and a small bin.

Free standing storage unit.

Room 4 (Twin attic room). Clearly marked with room number

The staircase leading up to this room is slightly narrower than the main staircase.

In this room there are two velux windows both have blinds that block the light out at night the blinds can be used during the day to block out sunlight. This room is very well lit when the blinds remain open during the day.

The bedroom and bathroom doors are dark colour and stand out from the contrast of the walls. This room is carpeted.

There are also the following:

Free wifi. LCD TV with teletext freeview and a DVD player all on a remote control. Hairdryer, flowers, mints, tea and coffee making facilities books leaflets and a room information booklet pictures and mirror.

A wardrobe with a pull out rail chest of drawers two bedside cabinets and a stool.

There are also two bedside lights and a ceiling light all with low energy light bulbs.

This room has **two single beds** standard size 6ft by 3ft with hypoallergenic duvets and pillows. Along with mattress and pillow protectors and matching bedding please see our web site for further information.

The en suite comprise of the following:

The ensuite comprise of the following:

Non-slip flooring

A light pull switch.

A shower pull switch.

Sink toilet and shower (all in white porcelain)

Mirror with lights (light pull attached) and a shaving point attached to the left of the mirror.

An additional mirror without lights.

Towels on a rail, toiletries and a small bin.

A freestanding storage unit.

The Dining Area

The entrance to the dining room is located on the ground floor. The door to the dining room is clearly marked with clear signage.

The room is a tiled floor and a contrasting colour from the tiled floor in the hallway. The dark coloured door opens onto the top dining room area where there is a buffet area and a breakfast table.

A step down leads to three further breakfast tables and an exterior door. This door has a blind to reduce direct and natural sunlight. The velux windows are for ventilation and offer direct natural light.

The tables are square the chairs are without arms. There is a menu on each table in arial print size 12 printed on cream paper .The matching crockery can be found at each table. Each breakfast table has a non-reflective surface.

Upon Departure

Guests are free to pay their balance on their stay either at the start of their stay or at the end. We accept credit or debit cards but unfortunately we do not accept American Express. There is small charge for using both of these means of payment.

On departure should Guests require a taxi to the train station we are able to organise this.

N.B we look forward to seeing all our future Guests. But if you require any additional information that we have not mentioned please just let us know and we would be only to happy to help just give us a ring on 01904 627521 or if you prefer you can email us at gregorysofyork.co.uk or visit our website at www.gregorysofyork.co.uk

**Thank you
Martin & Beverly**